Case Study: a Northern California credit union

Highlight	Regulatory compliance

Background

One of PresiNET's customers is a nationally recognized financial institution that specializes in community development. For 30 years they have served the needs of the people in their area with business, personal, and mortgage lending, deposit accounts, and child care loans, with a guiding principle of social and economic justice.

Pain Point

As a financial institution, the credit union must meet strict guidelines from regulators. They were looking for a firewall system with more functionality, better reporting, and more options. The IT Director, Ted R., says, "We have to really secure our members' data – it's a lot of financial activity and personal information, and we're regularly scrutinized by the National Credit Union Association and the Department of Financial Institutions to make sure we're in compliance." Not only that, but the IT department was overstretched. "We're a 2-person department with 80 client PCs and 10 servers – anything that can help us streamline our processes and give us more time to do other things is good."

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>
> Ted R., IT Director

Implementation

Ted says the installation went smoothly. "The partnership with the reseller and the PresiNET techs made it seamless. We did some testing and preconfiguring when we installed them but it was minimal. It took about 3 hours."

Outcome

In a matter of weeks, Ted started getting valuable statistical information. "We had our alerts set up and we started receiving our monthly reports. We set thresholds for scans and different attacks, so it was pretty good right off the bat. I was impressed." Ted says the ability to monitor use of computers has resulted in increased productivity for the organization. "You want your staff being productive when they're at work, not shopping online", but adds that the real benefits come with the auditors. "When we get audited, they come in and don't see any activity that shouldn't be there; and when auditors come back with minimal findings, the CEO is happy."